



Caring for you in all ways. Always.SM

At Health Advocate, we're here to help you and your family with any health or well-being issues. Our services are provided to you by your employer. Just call, tap, or click to reach us and receive confidential, personalized support from our caring team.

EAST WEST

FAMILY OF COMPANIES

east west partners



Expert help, delivered with heart



Get one-on-one support from our advocates for health and well-being issues. Our goal is to make your life happier, healthier, and easier.

We're here for you no matter what, to help with anything you need anytime you need it, in the language and communication channel you're most comfortable using.

Connect with us to:



Quickly reach all your benefits through one phone number — ours!



Understand your health plan options and choose the best plan for you by comparing coverage, costs, and features



Get answers to your insurance questions; resolve claims and billing issues



Get assistance finding in-network doctors and specialists for your specific needs, making appointments, and transferring medical records



Explore and find the latest treatment options; get second opinions



Learn how to better manage chronic conditions, stick to your treatment plan and prevent complications

Access online help that's smart with heart



Our website and mobile app provide another layer of support you can access anytime, anywhere.



Talk with an advocate in real time through chat



Learn about your Health Advocate services and the many ways we can help you



Get personal healthy reminders for important screenings and other preventive measures



Access trusted, expert-vetted information on virtually every health topic



Search for providers, access reviews and quality scores, and get cost estimates for care using our **Quality Connect Provider Match tool**



View all your benefits and get up-to-date insurance information



Caring support for the whole family

Our services are available to you, your spouse/partner, dependents, parents, and parents-in-law.



I love Health Advocate!

I am so grateful my company offers it and I recommend it to everyone. **Every call gets me or my family the support we need and more.**

We're here 24/7

Get the support you need, right when you need it, so you can be healthy and do the things you love. **We can help you in any language.**

866.989.2942

answers@HealthAdvocate.com

HealthAdvocate.com/eastwest

Call • Email • Message • Live Chat 

Scan Me



We're not an insurance company

Health Advocate is not a direct medical care provider and is not affiliated with any insurance company or third-party provider.

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Your privacy is protected

Our staff carefully follows protocols and complies with all government privacy standards. Your medical and personal information is kept strictly confidential.