

BROUGHT
TO YOU BY



Need Surgery?

Thanks to East West Partners, surgery through Transcarent costs you \$0.* If surgery is in your future take these 5 simple steps to get the care you need through Transcarent.



Connect with your Care Team

Download the Transcarent app to message the Care Team or connect by phone.



Discuss care options

Your Care Team can help you determine the best next steps in your care plan.



Select a surgeon

You'll be matched with a selection of top-quality providers that have delivered exceptional results; you'll choose where to have your surgery.



Prep for surgery

All arrangements will be made for you in advance—all you have to do is show up.

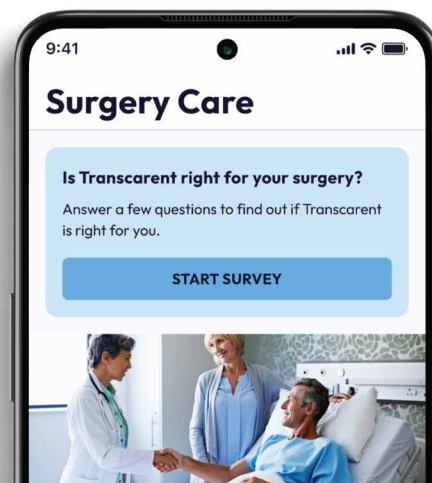


Recover

Get back to yourself—we'll check on you after your procedure!

Available surgical procedures

- Cardiac
- General
- Neurological
- Orthopedic
- Spine
- Vascular
- Women's Health



Contact Transcarent today

member.transcarent.com

888-781-2417

Scan here to
download
the app



*Once you've met your health plan's medical deductible, your surgery costs, one pre-operative appointment, one post-operative appointment, anesthesia, surgical site fees, and medications given in the facility for your procedure are covered under this benefit. If a local surgeon is not available and travel is required, travel expenses for the patient and an adult companion, including airfare, lodging, and meals allowance are also covered when arranged through Transcarent.

Note: Qualifying medical travel expenses, such as meals and incidentals and lodging expenses, benefiting both employee Members and non-employee Members, may be considered taxable income and subject to taxation by the Employer/Plan. Transcarent does not provide tax advice.

Understanding your Surgery Care benefit

| | |
|---------------------------------------|--|
| Your Personal Care Coordinator | <p>From concierge support for billing, medical records collection, and questions we've got you covered. Your Care Coordinator manages the entire surgery process, while keeping you informed and in charge at every step.</p> |
| Your Coverage | <p>PPO and HDHP Plan Surgery costs are covered at 100%. There is no deductible or coinsurance when you choose your provider through Transcarent. No surprise bills.</p> <p>HSA Medical Plan Surgery costs are covered at 100% after you meet the IRS minimum required deductible. There is no coinsurance when you choose your provider through Transcarent. We'll coordinate with your health plan to verify any remaining deductible amount prior to surgery, payable by credit card.</p> |
| What's Included | <p>Your surgery benefit includes:</p> <ul style="list-style-type: none"> • Preoperative surgeon appointment • Surgery (all facility, anesthesia, surgical staff, and surgeon charges) • In-patient services, if a hospital stay is required • Postoperative surgeon appointment <p>Medical expenses that occur before your first and last surgery appointment will be covered under the usual terms of your health plan.</p> |
| If Travel is Required | <p>If travel of over 50 miles (one way) from your primary residence is required to get you to a top surgeon for your procedure, we'll pay the travel expenses for you and a companion, including:</p> <ul style="list-style-type: none"> • Airfare (coach unless first class is medically necessary) • Lodging (one double occupancy room) • Meals and incidentals allowance: <ul style="list-style-type: none"> - \$50 per day for the patient when not admitted (days 1-14) - \$50 per day for a companion (days 1-14) - \$125 per week per person after 14 days (days 15+) <p>To receive this benefit, airfare and lodging must be arranged by your Care Coordinator. Any travel companion must be at least 18 years of age.</p> <p>Qualifying medical travel expenses, such as meals and incidentals and lodging expenses, benefiting both employee Members and non-employee Members, may be considered taxable income and subject to taxation by the Employer/Plan. Transcarent does not provide tax advice.</p> |
| Covered Surgical Procedures | <p>Orthopedic, Women's Health, General, Vascular, Cardiac, Neurological, and Spine.</p> <p>Procedures not available through Transcarent: Emergency, pediatric (under age 13), cancer, cosmetic, dental, diagnostic, vision and transplant procedures.</p> |